

Knowes HA – Senior staff CV

Name	Elaine Lewty
Post held at Knowes HA	ICT Manager
Qualifications held	<p><b>2016</b> Asbestos Awareness Safety for Senior Executives Administering Microsoft SQL Server 2012 / 2014</p> <p><b>2015</b> Prince2 Foundation &amp; Practitioner (Renewal) Querying Microsoft SQL Server 2012</p>
Date commenced at Knowes	10/07/2018
Summary of present duties	<p>Lead the development, implementation and regular review of Knowes Housing Association ICT Infrastructure and core housing system.</p> <p>Design, Develop and Maintain the ICT infrastructure. Strengthen the IT infrastructure through to implementing new technologies. Developing &amp; maintaining the company IT systems, software and databases. Recommending and implementing improvements and efficiencies. Data Protection &amp; GDPR. Service Management. Business Intelligence. SQL Reporting. SQL Database Admin. Website Development. Staff Training. Project Management. Telecommunications. Service Delivery. Procurement. 3rd party ICT Consultancy. Budget &amp; Contract Management. Implementation of VFM services.</p>

**Employment history:-**

Organisation	From:-	To:-	Post held and description of duties
Knowes HA	10/07/2018	Present	ICT Manager
Partick HA	28/04/2014	09/07/2018	ICT Manager
AW Scott Limited (Civil Engineering),	01/12/2012	31/03/2014	Company Secretary

SNS Group Limited	01/09/2009	30/09/2012	Operational Project Manager
SNS Group Limited	01/09/2006	31/08/2009	Office & IT Manager
SNS Group Limited	03/03/2003	31/08/2006	Accounts Assistant
Avonbank Accountancy	10/01/2000	28/02/2003	Accounts Assistant